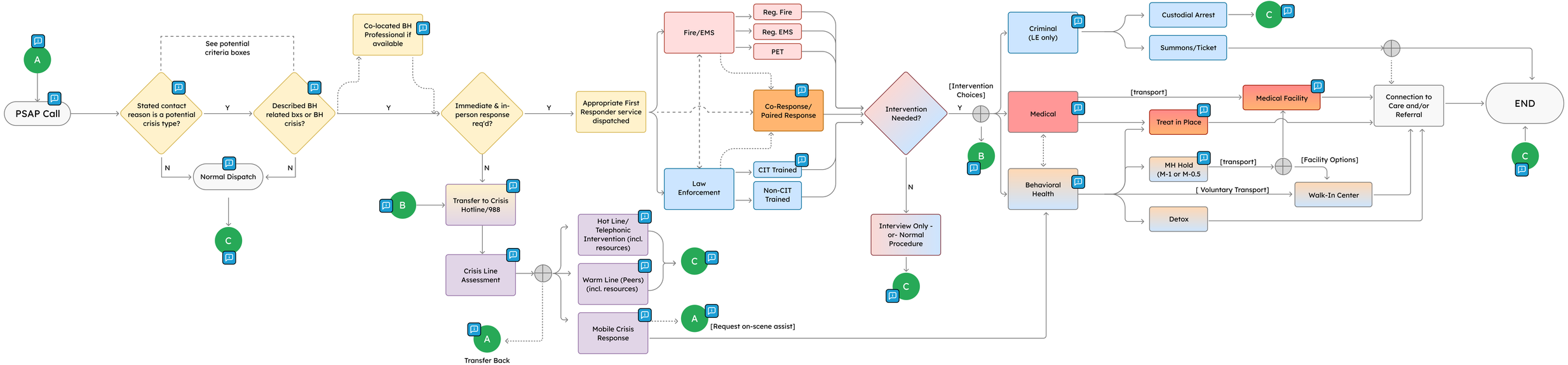
A
PSAP Call
See potential criteria boxes
Stated contact reason is a potential crisis type?
Y
N
Normal Dispatch
C
Described BH related bxs or BH crisis?
N
Co-located BH Professional if available
Y
Immediate & in-person response req'd?
N
B
Transfer to Crisis Hotline/988
Crisis Line Assessment
A
Transfer Back
Hot Line/ Telephonic Intervention (incl. resources)
Warm Line (Peers) (incl. resources)
C
Mobile Crisis Response
A
[Request on-scene assist]
Y
Appropriate First Responder service dispatched
Fire/EMS
Reg. Fire
Reg. EMS
PET
Co-Response/ Paired Response
Law Enforcement
CIT Trained
Non-CIT Trained
Intervention Needed?
N
Interview Only - or- Normal Procedure
C
[Intervention Choices]
Y
B
Criminal (LE only)
Custodial Arrest
C
Summons/Ticket
Medical
[transport]
Medical Facility
Treat in Place
Behavioral Health
MH Hold (M-1 or M-0.5
[transport]
[Facility Options]
[Voluntary Transport]
Walk-In Center
Detox
Connection to Care and/or Referral
END
C